Policy 7.01 Implementation Plan for Area Agencies on Aging (AAAs) - DRAFT

Timeframe: July 1, 2020, to June 30, 2023

Administration/Division/AAA: SE WA ALTC COG

Region/Office: PSA 09

Tribe(s)/RAIOS(s): Yakama

Annual Due Date: April 2 (Submit Regional Plan to the Assistant Secretary) and April 30 (submit Assistant Secretary's Plan to OIP).

(Working Draft for November 1, 2023, to October 31, 2024)

Meeting on August 4, 2023, at Yakama Nation AAA

	Implementation PI	Progress Report		
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff & Target Date	(5) Status Update for the previous year.
1.) Southeast Washington Aging and Long-Term Care (ALTC) and Yakama Nation Area Agency on Aging (YN AAoA) will work together to ensure consumers receive appropriate services and to maximize training opportunities through our partnership.	 a) ALTC and YN AAoA will continue to provide information & assistance (I&A) support to clients who call the offices while also providing a connection to either office. b) Education/outreach to the local hospital re: YN AAoA or ALTC client referrals that support transition from hospital to in-home care. c) ALTC will invite YN AAoA to all trainings that would benefit their staff. 	a) Consumers will have needs met & coordination between our two agencies will be seamless. b) When known by ALTC, ensure that patients being discharged from the local hospital and reside in the Yakama Nation are referred accordingly and timely to YN AAOA. c) ALTC and YN AAOA will maximize their	State/ALTC: Julie Bersing Susie Munoz Corrie Blythe YN AAOA: Melissa Howtopat Launa Ambrose By Dec. 2023	The activities described continue to occur & will remain in place as part of quality service to the communities we serve. There is a long-standing approach to teaming between ALTC and YN AAoA & we continue to value this relationship & sharing information & opportunities between our two entities. b) YN AAoA I&A Specialist works with elders that are discharged from the hospital. Future referrals from ALTC will continue to be sent to Launa Ambrose.

resources (space & time) & ensure that staff are afforded necessary training.

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff & Target Date	(5) Status Update for the Fiscal Year starting last July 1.
2.) Share COPES Waivered/Ancillary Services, Environmental Modifications, PERS, & Durable Medical Equipment (DME) contractor information with YN AAOA.	Provide YN AAoA with the list of waivered contractors in Yakima County, such as Environmental Modifications (EMOD), Skilled Nursing, PERS, & Professional Supports and respond to requests for technical assistance in the use of the ACD contract process.	YNAAoA staff to be knowledgeable with the ACD contract process and be familiar with the various types of waivered contractors that would enhance activities of daily living for persons who are vision impaired, have limited mobility, or range of motion issues.	State/AAA: Justin Roybal Tribe: Launa Ambrose Melissa Howtopat by Dec 2023	ALTC Justin Roybal will continue to email the EMOD, Skilled Nursing, & Professional Supports contractor list when changes occur & upon request to Launa Ambrose. YNAAoA may contact Justin Roybal at ALTC to access monitoring tools for the COPES programs and to obtain technical assistance with the ACD contract process. Ongoing.

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff & Target Date	(5) Status Update for the previous year.
3.) Joint participation of staff & clients in area events & the Health Home program (HHP).	Include members of the YN senior community in community events & involvement with the HHP.	YN AAoA participation in trainings & events related to long term care in Yakima County. YN AAoA seniors will have the opportunity to participate in the HHP.	State/AAA: Lori Brown Felicia Sánchez Misty Kabrich Teri Bichler Tribe: Melissa Howtopat Launa Ambrose RN – Vacant by Dec. 2023	YNAAoA Program Manager requested for the ALTC Health Home Specialist to coordinate with HCS to orient her on the program. Felicia Sánchez and Misty Kabrich will contact the YNAAoA Program Manager to schedule. Teri B. will be invited to attend. Currently enrolled members of the Yakama Nation have not been passively enrolled in Health Homes based on agreements between the State and the Yakama Nation. There is State level discussion with extending these services to tribal members. YN AAoA will assist ALTC Lead Health Home on jointly enrolled TXIX/Health Home clients & Aging and Disability Resource Center services for those clients who live in YNAAoAs service area. ALTC will assist when roll out of these services occurs.
4.) YN AAoA and ALTC partnership with home care contract monitoring & technical assistance	Fiscal & program monitoring of the home care agencies that contract with YN AAoA & ALTC and respond to requests for technical assistance.	YN AAoA and ALTC staff to gain knowledge with home care agency fiscal/program monitoring, & home care	State/AAA: Eliticia Sánchez Justin Roybal Tani Gettman Tribe: Melissa Howtopat Launa Ambrose	Technical assistance will continue to be available to YN AAoA staff on the fiscal/program portion of home care monitoring. Justin Roybal will send the monitoring schedule annually to Launa Ambrose and Crystal Kuneki.

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		information	Crystal Kuneki by Dec. 2023	
(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff & Target Date	(5) Status Update for the previous year.
5.) For YN AAoA to be proficient in operating the Community Living Connections Information System (CLC/GetCare)	Share in-service or local training with YN AAoA staff.	YN AAoA Community Program Aide will be obtaining technical assistance to operate the CLC/GetCare program.	Tribe: Launa Ambrose Melissa Howtopat Latonia Wheeler State/AAA: Corrie Blythe Teague McKamey CLC/GETCARE Assistant Administrator Technical Assistance. Dec. 2023	Corrie Blythe or Teague McKamey will continue to be available for technical assistance for utilization of the CLC/GetCare system for newly hired YNAAoA staff.

(1) Goals/Objectives	(2) Activities	(3) Expected Outcome	(4) Lead Staff & Target Date	(5) Status Update for the previous year.
6.) For Yakama Nation senior residents, to continue benefiting from Transportation services.	YN AAoA and ALTC to share transportation grant information and letters of reference when requested.	To continue transportation service on the Yakama Nation that links with PFP Community Connector, Union Gap Transit, and	State/AAA: Eliticia Sánchez Nathan Hart Tribe: Melissa Howtopat; MaryJo Whitney; Janna Lewis- Clark,	YN AAoA is currently referring their elders to the Red Line, Pahto Public Transportation, and PFP. CHR provides door to door service for medical appointments. There are currently 3 YN AAoA drivers who deliver meals to elders on 3 routes. Congregate meals sites opened and

		City of Yakima Transit. Enabling seniors to reach social & specialized medical services. Elders will be provided rides to congregate meal sites by YN AAoA. Community Health Representative (CHR) provides rides to the public for medical appointments.	by Dec. 2023	started in-person meal services in March 2023. The YN Transit, Pahto Public Passage, provides fixed-route service and paratransit services for clients with special needs that prevent them from using regular fixed routes. Routes include the Goldendale area, Union Gap & Satus, providing expanded client access to services and recreational opportunities.
7.) SE WA ALTC will have future discussions with the YN AAOA on the Geriatric Workforce Enhancement Center (GWEC) program.	ALTC will reach out to YN AAoA to continue discussions as needed.	To collaborate on discussions with primary care providers in Yakima County	State/AAA: Lori Brown Corrie Blythe Felicia Sánchez Tribe: Melissa Howtopat By Dec 2023	Felicia Sánchez will coordinate with the new YNAAoA Program Manager Melissa Howtopat for a GWEC presentation. Felicia will also be available for any questions, and inform Melissa Howtopat of opportunities, and to coordinate, as needed.

Yakama Nation Contacts:

Melissa Howtopat (As of 6.27.2023)	Program Manager	509.865.7164 or 509.865.5121 ext. 6246	Melissa howtopat@yakama.com
Launa Ambrose	Lead Case Manager	ext. 6243	launa ambrose@yakama.com.
Vacant	SW2 State Family CG	ext. 6250	
Cindy Daniel	CM/SWIII Training		cindy daniel@yakama.com
Crystal Kuneki	Accounting Adviser	509.865.7164 or 509.865.5121	crystal kuneki@yakama.com
Vacant	Services Coordinator	509.865.7164	Latonia wheeler@yakama.com
Vacant	Administrative Assistant		
Vacant	YN AAoA RN	509.865.7164	Vacant
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Janna Lewis-Clark	Yakama Tribal Transit Mgr.	509.865.5121 ext. 4750.	janna lewis-clark@yakama.com

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Julie Bersing (ADRC)	Local Program Coordinator	509.469.0500	julie.bersing@dshs.wa.gov
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Teague McKamey (Ellensburg)	Local Program Coordinator	509.925.8771	teague.mckamey@dshs.wa.gov
Olivia Marquez (Grandview)	Local Program Coordinator	509.402.0334	olivia.marquez@dshs.wa.gov
Suprina Harrison (ADRC)	Lead Case Manager	509469.0500	Suprina.harrison@dshs.wa.gov

Cont'd - SE WA ALTC/ State Contacts:

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Tani Gettman (fiscal monitor)	Program Specialist	509.965.0105	tani.gettman@dshs.wa.gov
Mary Pleger	Sub-contractor: Catholic Community Services Kinship Navigator	509.965.7100	mpleger@catholiccharitiescw.org
Julie Hooley	Sub-contractor: Alzheimer's Association Care Navigator	509.392.8571	jmhooley@alz.org
Joan Acres	Sub-contractor: Alzheimer's Association Community Outreach Coordinator	509.713.3390	jacres@alz.org
Janet Gone	Regional Manager/Office of Indian Policy Office of Secretary, WA DSHS	509.865.7529	Janet.gone@dshs.wa.gov
Teri Bichler	Deputy Regional Administrator/Home & Community Services ALTSA	509.568.3761	Teri.bichler@dshs.wa.gov

Goal/Activities Completed or Tabled - August 2023

Goal/Activity	Date	Outcome
ALTC staff will be available to YN AAoA		
FCSP staff for technical assistance for the		YN AAoA Program Manager indicates activity has been met
Family Caregiver Support Program and	June 2022	through training & technical assistance in the use of TCARE &
Medicaid Alternative Care/Tailored	Julie 2022	the MAC/TSOA programs. YNAAoA staff utilizes the Help
Supports for Older Adults (MAC/TSOA)		Library for self-training videos and guidance.